



諮商中心服務滿意度調查表

A Survey of Client Satisfaction with Services of Counseling Center

	完全不同意	Strongly Disagree	3	4	Strongly Agree
我覺得諮商後有助於我的情緒穩定 I feel my mood is stable after counseling.	1	2	3	4	5
我覺得諮商後有助於發現新的思考方向/角度看事情 I view things with new perspectives after counseling.	1	2	3	4	5
我覺得諮商後有助於提升解決問題的能力 I enhance my problem-solving ability after counseling.	1	2	3	4	5
我認為心理師/社工師以開放的態度跟我談話 The Counselor/Social worker is open-minded.	1	2	3	4	5
我認為心理師/社工師瞭解我的問題 The Counselor/Social worker understands of my problem.	1	2	3	4	5
我認為心理師/社工師是可以信任的人 The Counselor/Social worker is a person whom I can trust.	1	2	3	4	5
我對等候區的环境感到滿意 I am satisfied with the waiting area.	1	2	3	4	5
我對諮商室的环境感到滿意 I am satisfied with the environment of the counseling room.	1	2	3	4	5
我得到櫃台值班人員即時的服務 I am helped immediately by the reception personnel.	1	2	3	4	5
櫃台值班人員讓我感覺受到尊重 I feel being respected by the reception personnel.	1	2	3	4	5
整體來說，我覺得諮商對我有幫助 Generally speaking, I feel counseling is helpful.	1	2	3	4	5
整體來說，我對諮商中心感到滿意 Generally speaking, I am satisfied with the Counseling Center.	1	2	3	4	5

我是☐男生☐女生；☐大學生☐研究生☐其他_____；
☐一年級☐二年級☐三年級☐四年級☐其他_____；
 我來談次數有☐1次 ☐2~4次 ☐5~8次 ☐8次以上
 I am☐Male ☐Female；☐Undergraduate ☐Graduate ☐Others_____
☐Freshman (1st year)☐Sophomore (2nd year)☐Junior (3rd year)☐Senior (4th year)☐Others_____
 Number of counseling sessions：☐1 ☐2~4 ☐5~8 ☐>8

給諮商中心的建議 My suggestion(s) to Counseling Center:



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